

M V H A



N E W S

March 2011

Published for Moon Valley Residents by *The Moon Valley Homeowners Association*

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PRESIDENT'S POINTS

Jolene Capparelle
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In November, I had the opportunity to assist a family who lost everything in a house fire. In three short weeks my generous friends, business partners and neighbors donated everything necessary for this family to have a home again. I found resources right here in Moon Valley that I didn't know

existed! Because of that event, I have looked for all of the Moon Valley based foundations and organizations that have resources to help our members or our members' families. I decided to include in this newsletter, opportunities to assist these groups as a community service.

Volunteers needed for MVHA

Please consider volunteering to help Moon Valley keep its holiday traditions. A judge is needed for the Christmas Decorating Contest for 2011. We also need a volunteer to store the candles and paper bags for the luminarias. Both of these items are delivered on the first Wednesday in December and need to be stored in your garage. On the first Saturday in December, the packets are assembled and delivered to the block captains. We'd also need to use your driveway to assemble the supplies for a few hours on Saturday, December 3, 2011. Only a few small boxes of

candles and bags must be stored until the following December. Please contact any board member or e-mail your interest to volunteer@moonvalley.org We'll be happy to work with your schedule and you'll have no meetings to attend.

The Board welcomes any members to attend our Board meetings on the second Wednesday of each month at 7 p.m. at the Moon Valley Country Club. The meeting room is in the Fitness Center. Go up the stairs and take the hallway to the left. Follow it to the end. We'd love to see you there.

Thank you, Wade Clemons



The Moon Valley Homeowners Association thanks Wade Clemons for his 13 years of service to the community.

Wade has ordered, stored and helped distribute the luminarias that make Moon Valley such a special place on Christmas Eve. He has decided to retire and pass this service to another volunteer. Thanks, Wade, from all of us.



SECURITY

Dear Moon Valley Residents,

Community Action Security is pleased and proud to have been providing “Security Patrol Service” to your Moon Valley community for more than ten years. Over this decade, there have been changes and improvements in our service to your community. However, our commitment to courteous and efficient service remains the cornerstone of our business. We would like to take this opportunity to remind you of the services we provide and how we can work together to keep your Moon Valley community safe and secure.

Security service is provided to Moon Valley residents who voluntarily include the Security Program subscription fee of \$75.00 with their Annual HOA dues. Approximately 48% of the residents in your community are currently receiving the safety and security benefits we provide.

HOW DO WE HELP YOU?

On Patrol in the Community: Our security personnel continue to provide patrols to deter unwanted activity in your community. You may have noticed some of our new Hybrid Patrol Vehicles with their high-illumination to provide a visible presence on the streets of Moon Valley. Although exact hours of patrol vary, we are on patrol 7 nights per week and are generally available for response to your calls from 8pm until 4 am. You will also see us patrolling your streets during the day, Monday through Friday, and we are generally available for response from 10 am until 4 pm.

Our security personnel notify residents on a daily/nightly basis of safety and security issues we may notice, such as open and unattended garage doors or property left outside. We also look for, and notify residents of, potential maintenance issues such as water leaks or breaks. Security personnel are eager and happy to provide daily checks for residents’ homes when they participate in the HOA Security Program and are away on vacation or in need of special attention for their home, property, or family members.

Unfortunately, we are not available 24 hours a day! However, we certainly would like to be and hope that with increased memberships to the HOA and participation in our Security Program we will be able to in-

crease the hours of dedicated Security Patrol and Response in your community to a **full 24 hours every day!** Community Action Security would like to be there at anytime you request help from your security personnel on patrol!

Communication: Community Action Security personnel observe and report suspicious activity to the Phoenix Police Department. We work with you as individual residents, neighborhood block watch participants, and the Police and Fire Departments to enhance the level of safety and security in the entire community. Security personnel respond to calls for assistance, including those reporting suspicious activity, vandalism, maintenance issues and various other incidents requiring our help. Community Action Security is not the current security service for the Golf Course, although we would like to be! Unfortunately, at this time, we are unable to prevent unwanted activity on, or coming from, the golf course. **Community Action Security** maintains ongoing correspondence with your HOA in order to effectively respond to the concerns of the Moon Valley Community, its residents, and their preservation of community identity. To that end, we at Community Action Security are always exploring opportunities to better serve the interests of your community.

HOW YOU CAN HELP US . . .

As we continue to work with and for the residents of Moon Valley to keep your community safe, Community Action Security would like to share some ways you can help us achieve our goal.

First and foremost, join the HOA and Security Program Subscribership (\$75) and encourage your neighbors to subscribe. If you are already a recipient of our services, please display your security sticker prominently on your mailbox. Get involved with your block watch by contacting your block watch captain. If you will be gone on vacation, let your neighbors and block watch know when you will be gone and when you expect to return. If you are a security program subscriber, also contact our security personnel with this important information. Be a good neighbor and be willing to watch your neighbor’s house when they are gone!

Other important practices: Keep your garage door

Continued on Page 6



DEEDS & RESTRICTIONS BEAUTIFICATION

Tom Killip
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The Holiday Season is over and a New Year has begun. While our local economy is showing signs of slow recovery, general home prices in most areas continue to decline so it is in all our best interests to create the impression of a unique neighborhood of continued stability and beauty.

One of the primary goals of your HOA is to maintain and improve property values and to protect and enhance our unique quality of life here in our beautiful Moon Valley neighborhood. Here are a few items that bear repeating that are listed in most of our subdivision CCR's (Deed Restrictions) or general beautification guidelines from the City (N.P.O.) Neighborhood Preservation Ordinance. These items constitute the majority of calls or e-mails from neighbors asking for clarification on potential violations or notifying us of violations. These issues are:

***Illegal Parking** is addressed in the paragraph 'Care of Properties' in your CCR's stating:

"No over-night parking for any trucks, pickup trucks, or trailers will be permitted in the street and further no vehicles other than passenger cars and pickup trucks will be parked in open carports." This pertains primarily to RV's (Recreational Vehicles), boats, trailers, campers.

If you do not already have a copy of the article: (Deeds & Restrictions- a 'Plain Language Explanation'), please contact me and I will forward it to you.

***Beautification:** Please keep your front yards neat and devoid of dead or dying plant materials.

While spring is not quite here yet, these are good tips for the coming 4-6 weeks. Trim up bushes and remove leaf debris from underneath as well as remove fallen citrus immediately as both attract the unwanted attention of Roof Rats.

***Beautification:** Moon Valley is a great place for getting out and enjoying the weather and if you take your dogs with you, PLEASE pick up any waste - don't leave it on a neighbors' property! This applies to both our streets and the MVCC Golf Course paths. This is a privilege that the Country Club has graciously granted for years. If their rules are abused or neglected, this unique privilege could be taken away without notice.

A copy of the MVCC Guidelines for Non-Golf use of the Golf Course-dated Dec., 1, 2010 is included in this newsletter or contact the Club at (602) 942-0000.

***Uncontained Trash Pickup:** The collection schedules have changed recently. Please abide by the City of Phoenix rules which state that you cannot put out materials more than 9 days before the scheduled pickup date. The dates can be found in this newsletter, in your city water bill or at www.phoenix.gov

***Businesses run out of the home:** There are likely many home-based businesses here in MV but if the business brings continual customers or employees, (with multiple parked vehicles), it is illegal. For more information, contact the City Neighborhood Services Dept. at (602)262-7344.

While both the City's Parks & Recreation and Street Departments continue to struggle under budget constraints to perform their standard duties that may include anything from graffiti removal to street median landscape maintenance, it may become necessary or warranted to form our own volunteer beautification crews to assist in some of these duties. In the meantime, please be a considerate and responsible neighbor. Please do your part to keep Moon Valley beautiful!



Stretching Your Dollar In Moon Valley

Most of us live on a budget and like to find ways to reduce household expenses. We have a wonderful program in Moon Valley to help our community do just that. For only \$32.00, you receive between \$60-85 worth of brand name foods (including 10-12 lbs of proteins like beef, chicken and fish), as well as vegetables, fruit, a side dish and a dessert. One Treasure Box is enough food to nutritiously feed a family of four lunch and dinner for almost a week or a senior citizen for nearly a month. **All you have to do is place your order online by the deadline date for that given month, then your food box will be delivered by 12 noon on the 4th Saturday of that same month to:**

**Moon Valley Bible Church,
16207 North 3rd Ave.,
Phoenix, AZ 85023-3637
(602) 866-0889**

For more information about Treasure Box including a sample food box menu, you can visit their website at www.thetreasurebox.org

Menus may change monthly. Check the website: www.thetreasurebox.org

The Treasure Box (Monthly Menu)-\$32 provides local families and individuals with a great tool to assist in stretching monthly food budgets – a pre-assembled box of popular and nutritious grocery food

items that can be purchased for only \$32. This box always contains 21-25 pounds of high quality, frozen foods including chicken, pork, beef or seafood, in addition to vegetables, fruit, a side dish and a dessert. A family of four can eat these delicious foods for nearly a week, while an individual can dine on these fares for nearly a month!

The Hearty Meat Protein Box-\$32 contains 12-15 lbs of protein and is a great supplement to your regular monthly Treasure Box

The Quick & Healthy Meal Box-\$32 contains 10 individually packaged 3 compartment meals. Each meal provides 1/3 of the daily nutritional requirements and includes the nutritional equivalent of 3 oz of meat/protein and either two ½ cup vegetable servings or one vegetable and one fruit serving. Low in fat and cholesterol and ready to eat in minutes. These meals are especially good for senior citizens, those with dietary restrictions, and anyone who is looking for a healthier choice.

Breakfast Box-\$32 The most important meal of the day just got a little more affordable. Our Breakfast Box is filled with a little something for everyone to kick your day off right.

Vegetarian Friendly Box- \$32 A meatless alternative for those looking for a vegetarian/vegan option



Unwelcomed Visitors in Moon Valley.

Javelina spotted on Coral Gables, Nov. 28, 2010



Bill Gates
District 3 Councilman

I enjoyed working with residents, neighborhoods, business and civic groups, schools, and City staff to resolve issues and exchange ideas in 2010. I focused and will continue to focus on fiscal responsibility, economic development, fighting blight and improving public safety for District 3. As Chair of the Finance, Efficiency, and Innovation Subcommittee, I am proud that we realized over \$10 million in City savings thanks to the work of private sector members and City staff on the Innovation and Efficiency Task Force. I spearheaded maintaining the property tax rate at \$1.82 per \$100 of assessed valuation for a 40% reduction in property tax bills over the next two fiscal years.

I have worked closely with businesses, property owners, brokers, and residents throughout the district, to revitalize vacant strip centers and spur retail and small business redevelopment. To maintain a busi-

ness friendly environment in Phoenix, I have been successful at getting a small business advocate to cut through the red tape of the planning/development process. I have also met with solar industry stakeholders to promote solar energy use, business expansion, and job creation in this emerging industry and voted to lower permit fees for residential solar panel installations.

Lastly, I am proud that the City Council voted to retain the reverse lanes on 7th Street and 7th Avenue. Safety enhancements will be made and District 3 residents and other commuters will continue to enjoy smooth north/south traffic flow to and from downtown.

I hope to see you soon at one of our community events in the district. Happy New Year and best wishes for a prosperous 2011!



SAVE THE DATE!

Newsletter Publication

June 1st

Online at MoonValley.org

September 1st

Delivered to you door

By December 9th

Delivered with luminaries

Holiday Trash/Recycling Pick Up

Friday, April 1 st	moves to	Saturday, April 2
Tuesday, May 31	moves to	Wednesday June 1
Tuesday, July 5	moves to	Wednesday, July 6

Moon Valley Garage Sale

1st Saturday in March

Bulk Trash

Placement Begins On

Collection Begins On

May 14, 2011	May 23, 2011
Aug 13, 2011	Aug 22, 2011
Nov 12, 2011	Nov 21, 2011

For more information on solid waste collections contact
www.phoenix.gov/publicworks E-mail: pwserv@phoenix.gov
(602) 262-7251



SECURITY (CONTINUED)

closed when unattended and do not leave desirable items visible in your car (i.e., purses/wallets, laptops, phones, iPods, iPads, etc.). Be sure to report all suspicious activity to your block watch and to Community Action Security. Also, report all suspicious activity from the golf course to the golf course management.

PLEASE READ THIS IMPORTANT REMINDER!!!

As we continue in our commitment to provide the most courteous and efficient service possible, **please remember:** Community Action Security Personnel are trained and state licensed to operate within the legal requirements of Arizona Revised Statutes and in accordance with the policies and practices regulated by Arizona Department of Public Safety. To this regard, **Security Personnel are not Police Officers** and therefore do not possess the level of training or legal authority to enforce laws and/or make arrests in most circumstances. There-

fore, Community Action Security requests that should a member of the community observe any criminal activity, they should immediately report the activity to the local police and then to Community Action Security so we can aid you in your interaction with police, and provide thorough documentation of police response, report number, and other pertinent information for your HOA/Community records.

If you encounter community activity that requires our observance, inspection and documentation, please notify your HOA board or call us at:

**COMMUNITY ACTION
(MOON VALLEY SECURITY PATROL)
602-751-6142**

From all of us at Community Action Security,
Thank You!

EMERGENCY NUMBERS

Police, Fire, Medical Emergency	9-1-1
Accident Cleanup	262-6441
Community Action Security	697-7492
Crime Stop (Police).....	262-6151
(Burglary report, theft, speeding, loud parties)	
Gas Leaks - Southwest Gas	271-4277
Information (City Switchboard)	262-6011
Police (General Information).....	262-7626
Poison Control	253-3334
Or.....	1-800-222-1222

Power Outages

APS	371-7171
SRP	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.	262-6691
Nights, weekends, holidays	261-8000
Sewers (Storm) Clogged	262-6441
Traffic Signals, Malfunctioning	262-6021
Water Leaks, Broken Hydrants	
&Water Mains Emergency	261-8000
Water Safety Hot Line	495-5555

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